



Document Technologies

Outsource the life cycle of your documents



Your customer documents should do more than just provide account information. Enhance your customer relationships by using consumer data to create targeted communications that can be used across a variety of channels.

THE PRODUCT

Every year, TSYS produces hundreds of millions of fully customized documents and correspondence pieces for clients using the most advanced technology available. In addition to creating sophisticated avenues for correspondence and full-color duplex printing, TSYS offers digital archiving, retrieval and analytics to give you a true one-to-one marketing and customer service tool.

THE VALUE

TSYS is committed to producing personalized, eye-catching documents that demonstrate your leadership in service and innovation.

THE FEATURES

TSYS supports print and electronic document technologies for multiple industries. From high-volume, full-color statements to specialized correspondence, TSYS supports the entire document life cycle with efficiency, security and quality. We can support any of your document needs, including:

- Statements
- Correspondence
- Digital Document Services (Document Archiving and Retrieval)
- Partner-Managed TransPromo
- Postcards
- Check Letters and Convenience Checks
- Direct Marketing
- Selective Inserting
- E-Statements

Outsource the life cycle of your documents, from generation to full-color printing to mailing, archiving and retrieval.

TSYS produces millions of fully customized documents each month at our highly secure facilities. We use the latest technology to help our clients speak directly to each customer with targeted communications that drive product usage and strengthen customer loyalty.

TSYS performs document services for multiple industries, including financial services, healthcare, utilities and retail. We accept a wide variety of file types and offer several



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connectivity options. Our multi-platform technical environment allows us to find solutions that meet our clients' needs regardless of volume or complexity.

Partner-Managed TransPromo

We offer sophisticated tools to help you learn more about your customers and then utilize that information to send the right messages and offers through any communication channel. We do this by combining promotional messages with your existing transactional documents, helping our clients take advantage of the fact that approximately 95 percent of transactional documents are opened and read, according to InfoTrends.

Multi-Channel Delivery

TSYS can deliver information to your customers through a variety of channels, including mail, remote printing, Web presentation, email notification and text messaging (SMS). Once your documents have been delivered, they can be digitally stored in our secure, Web-hosted archival system for fast retrieval, providing user-friendly solutions for your customer care, back office and call center personnel.

End-To-End Service

Our offerings include a complete array of supporting services to assist you through the entire process. Among these are:

- Consultative Services
- Graphic Design
- File Transmission Services
- Material Purchasing and Inventory Management
- Conversion Support
- Custom Programming
- Address Verification
- Mail Sorting and Tracking

THE BENEFITS

Our production services offer significant benefits:

Maximized Savings – Our document composition and color printing capabilities help reduce the cost of materials by eliminating your need for pre-printed stock.

Trusted Security – Our secure facilities exceed industry standards, and your documents will remain safely stored until transferred directly to the U.S. Postal Service.*

Expedited Delivery – TSYS can deliver information to your customers through a variety of channels, including mail, remote printing, Web presentation, email notification and text messaging (SMS). TSYS is one of the largest first-class mailers in the United States, printing and mailing hundreds of millions of pieces each year from our on-site U.S. Postal Service Detached Mail Unit, which is staffed around the clock by U.S. Postal Service personnel. Our expertise in mail handling expedites service and maximizes postal discounts for our clients.

Singular Quality – TSYS is dedicated to providing superior products on schedule and at competitive prices. Our team members verify quality at each stage of the production process, and maintain a proven track record of meeting and exceeding service-level agreements. We have implemented Six Sigma programs for ongoing improvement and continually invest in operational efficiencies, passing these savings on with competitive pricing to our customers.

Partnership Approach – TSYS prides itself as an industry leader in customer service. We structure customer support based on the unique needs of the client, governed by a partnership approach that is consultative and solution driven.

Further benefits of using TSYS for your document services include:

- Stronger Customer Relationships Through One-to-One Messaging
- Reduced Costs With our Economies of Scale
- Enhanced Marketing Outreach With our Analytics Capabilities
- Unsurpassed Security Through our On-Site Postal Facility and PCI Compliance

ASK ABOUT:

TSYS' mail piece tracking services, statement services and digital archiving services, which can play integral roles in your print, mail and archiving solutions.

TO LEARN MORE

about our statement services, contact Value Added Product Sales at +1.706.649.2307 or vapsales@tsys.com.

GET TO KNOW TSYS

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